



Job Opening – Senior Software Engineer

About the Job

Starfish Associates is a leading software company providing communication management solutions for unified communication and contact center platforms. Our technology enables large enterprises to transform inefficient business processes into automated workflows. This transformation results in a more agile business with the capability to respond faster and more accurately to dynamic conditions.

Powered by our technology platform, Starfish provides enterprises with solutions for automation, self-service, and monitoring of communication platforms including Avaya, Cisco, Microsoft, Genesys and more. Our solutions are also tightly integrated with IT applications including ServiceNow and leading Identity Managers.

Starfish is seeking a senior software engineer with 5-10 years of experience to work out of our Bridgewater, NJ headquarters. You will be part of a dynamic, growing team developing innovative communication solutions for large/global enterprise customers.

Primary responsibilities for this position include:

- Responsible for application design, development, testing, documentation and deployment.
- Will act as a hands-on software engineer while also assisting in project management, and communication between teams and customers.
- Capture functional requirements and use cases from customers.
- Derive functional specifications from use cases & identify and fill gaps in use case specifications.
- Work with customers and project teammates to customize and deliver the Starfish portfolio of solutions
- Provides technical leadership and coaching to other engineers and architects across the organization.
- Effectively manage multiple projects of all sizes and deliver high quality results using best-practice methods.
- Serve as a subject matter expert.

Qualifications:

- 5-10 years of technical hands on software design and development



- Must be self-starter, hardworking, team oriented, creative, cooperative, detail oriented and an amazing problem solver.
- Fluent in C# and .NET
- Proficient in Java and Java Script
- Working knowledge of relational database development and administration, SQL and PostgreSQL experience is a plus
- Working knowledge of LDAP specifically Microsoft Active Directory
- Practical experience deploying and administering Microsoft IIS, other web servers is a plus
- Solid understanding of design patterns and best practices
- Outstanding verbal and written communication skills with experience in interacting with enterprise customers & IT administrators
- Experience with technical leadership, management, and team collaboration to bring projects to completion.
- Familiarity with communication systems including Avaya, Cisco and Microsoft Skype for Business is a plus

We offer a competitive salary, company benefits (health, dental, 401k) along with a performance bonus based on individual and company objectives.

Please send your resume to jobs@starfishassociates.com for **immediate** consideration.