Simplify Communication Management with Automation

50%

Reduce UC and Contact Center Costs by as Much as 50%

Onboard and Offboard Employees Quickly, Accurately, and Consistently

Enhance IT Security and Compliance

Auto-Provisioning: Gain speed and reduce error by automating daily administrative workflows for your UC and contact centers.

Directory Management: Consolidate, synchronize, and maintain up-to-date information on all users and their resources, across platforms and applications.

Migration: Quickly and accurately move user resources to new target systems, in the cloud or in hybrid and on-premises environments.

Self-Service: Empower end users and delegated administrators to manage passwords and more.

**Optimization:** Audit usage to manage your operations most efficiently.

Monitoring: Stop problems before they start with real-time visibility into inventory, configurations, and usage.

CTI: Integrate your communication platform with CRM and ITSM systems to enable click-to-call, screen pops, and call logging.

Phone Number Management: Manage availability of all phone numbers and extensions, including toll-free numbers and DIDs.

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Starfish solutions help enterprises gain speed, consistency, and visibility for their communication management operations. Integrating seamlessly with leading unified communications and contact center systems, the Starfish automation platform can streamline daily business workflows and provide critical insights into the metrics that matter for your business.

Proven Technology to Transform Your Operations
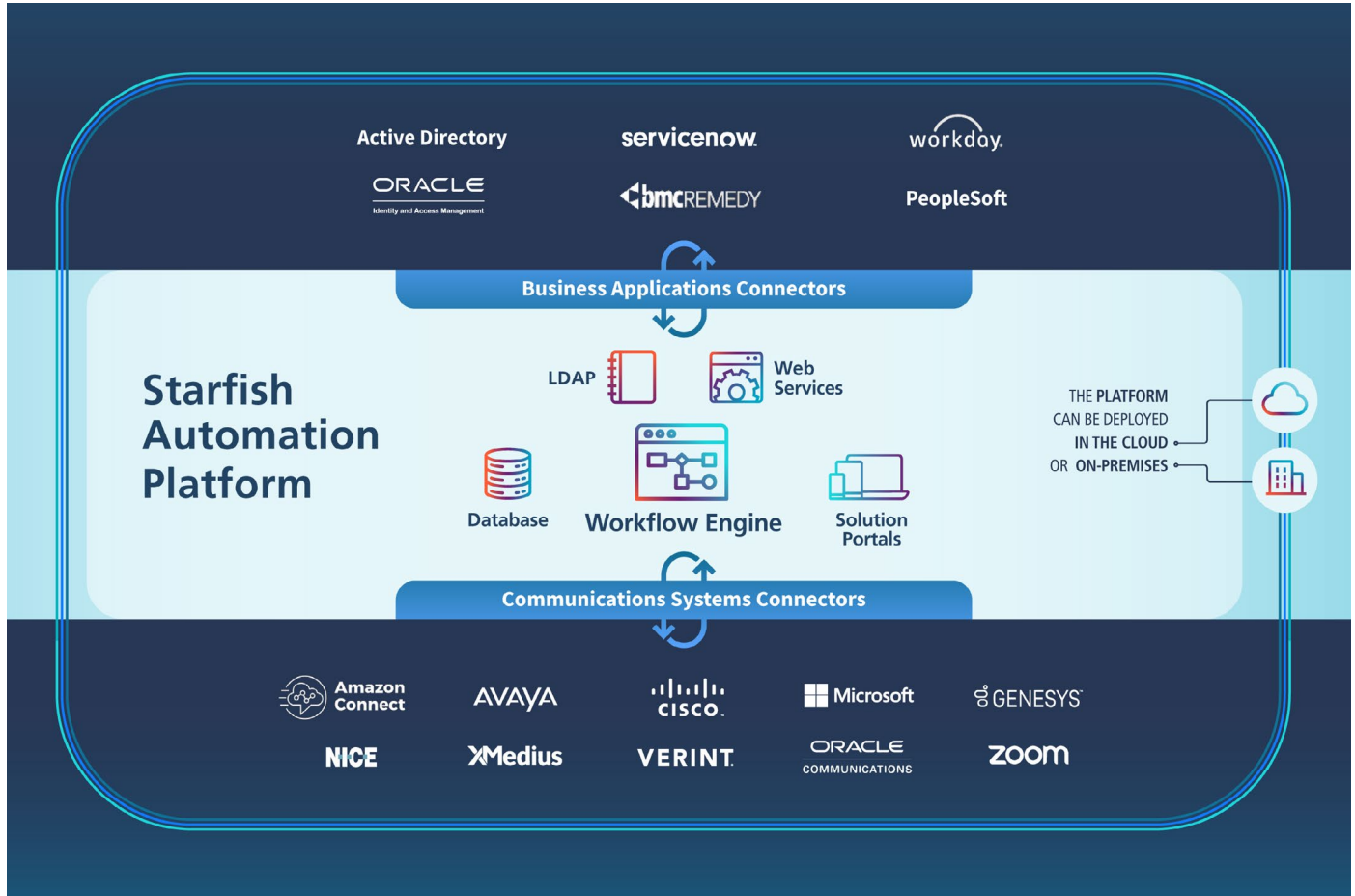
For a complete list of integrations, or to request a demonstration of any Starfish solution, just contact the sales team.

Contact Us to Learn More

sales@starfishassociates.com

https://starfishassociates.com/request-a-demo/

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