Starfish Phone Number Manager

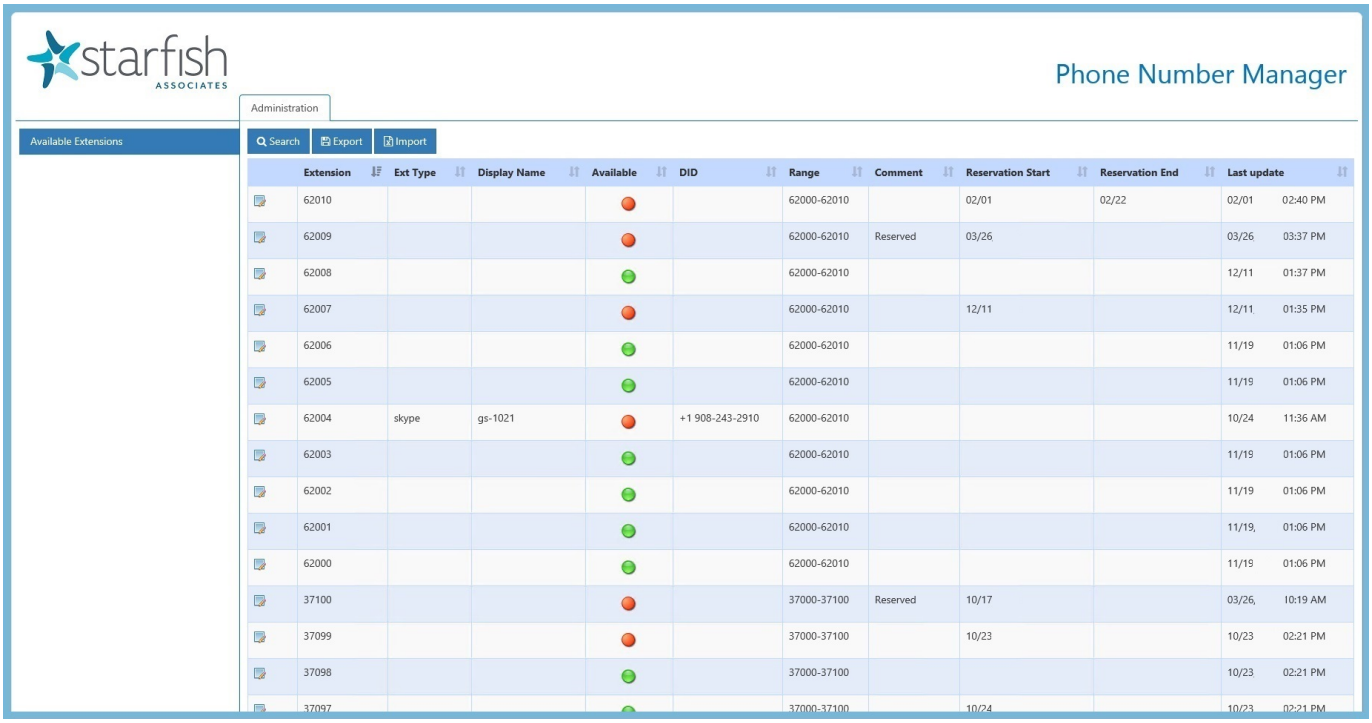
Manage phone numbers quickly and easily across multi-vendor systems including Avaya, Cisco, Genesys, Microsoft Teams, Zoom and more.

Managing phone numbers is a complex task for communication administrators. How and where phone numbers are being used is essential for assigning numbers quickly and efficiently to new employees, as well as organizing and tracking all numbers. Many enterprises still manage this process on spreadsheets that are manually updated which presents many challenges. Automating the process of managing phone numbers enables administrators the ability to access rup-to-date phone numbers, which systems the numbers are allocated to and their availability.

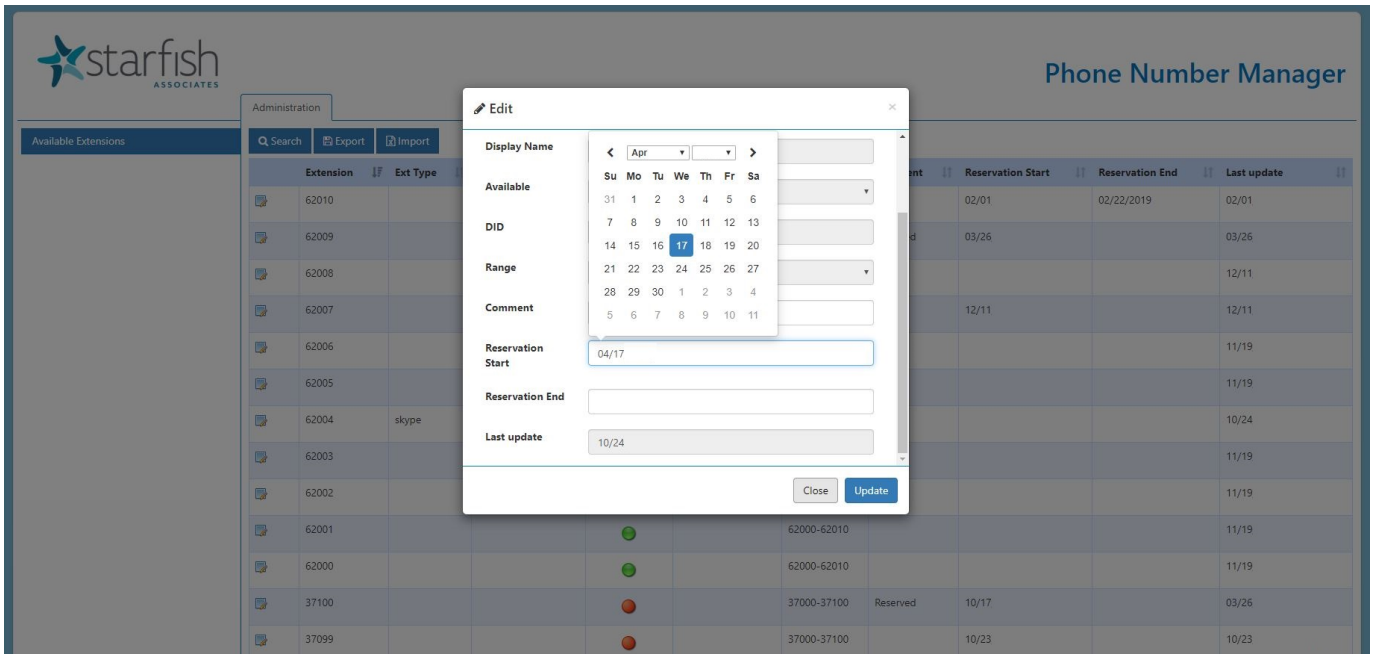
Solution Overview

Phone Number Manager retrieves and consolidates information from multi-vendor communication systems to give administrators clear visibility into dial plans and phone number spaces. It allows administrators to manage the inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.

The Phone Number Manager portal enables administrators to view numbers, ranges, track availability and manage reservations. The information can also be exported to other applications.



Extension	Ext Type	Display Name	Available	DID	Range	Comment	Reservation Start	Reservation End	Last update
62010					62000-62010		02/01	02/22	02/01 02:40 PM
62009					62000-62010	Reserved	03/26		03/26 03:37 PM
62008					62000-62010				12/11 01:37 PM
62007					62000-62010		12/11		12/11 01:35 PM
62006					62000-62010				11/19 01:06 PM
62005					62000-62010				11/19 01:06 PM
62004	skype	gs-1021		+1 908-243-2910	62000-62010				10/24 11:36 AM
62003					62000-62010				11/19 01:06 PM
62002					62000-62010				11/19 01:06 PM
62001					62000-62010				11/19, 01:06 PM
62000					62000-62010				11/19 01:06 PM
37100					37000-37100	Reserved	10/17		03/26, 10:19 AM
37099					37000-37100		10/23		10/23 02:21 PM
37098					37000-37100				10/23 02:21 PM
37097					37000-37100		10/24		10/23 02:21 PM



Solution Benefits

Consolidate

- Centrally manage all phone numbers in a single, authoritative data store.

Simplify

- Gain visibility into phone number allocations across systems.

Improve

- Save time and increase efficiency.

Key Features

Visibility to Available Phone Numbers

Administrators get a clear view to all phone numbers, which systems they are allocated to and their availability.

Organize Phone Numbers

Create custom number ranges based on information such as locations, department and more.

Format Phone Numbers

Format phone numbers between E.164, 10-digit phone numbers, extensions and more.

Phone Number Reservations

Phone number availability can be managed by reserving ranges for periods of time, as well as actual data retrieved from multi-vendor communication platforms.

Manage Toll-Free Numbers

Ability to import toll-free number data and maintaining mapping of toll-free numbers to DNIS.

Age Numbers

Age unassigned numbers to keep them reserved for later use.

Contact Us to Learn More

sales@starfishassociates.com

https://starfishassociates.com/request-a-demo/

starfish ASSOCIATES

Starfish Associates, LLC
1200 US Highway 22, Bridgewater, NJ 08807
908.243.2900

starfishassociates.com

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