

Job Opening – Senior Software Engineer

About Starfish Associates

Starfish Associates is a leading software company providing communication management solutions for multi-vendor unified communication and contact center platforms for on-premise, cloud-based and hybrid environments.

We provide solutions for automation, self-service and monitoring of communication platforms including Avaya, Cisco, Genesys and Microsoft Skype for Business. Our solutions are tightly integrated with leading IT business applications including ServiceNow, PeopleSoft and Workday.

Starfish automates millions of transactions annually for many of the world's largest enterprises and Fortune 500 companies. Our technology empowers these enterprises to become more agile and respond faster to dynamic conditions.

About the Job

Starfish is seeking a senior software engineer with 5-10 years of experience to work out of our Bridgewater, NJ headquarters. You will be part of a dynamic, growing team developing innovative communication solutions for large/global enterprise customers.

Primary responsibilities for this position include:

- Responsible for application design, development, testing, documentation and deployment.
- Will act as a hands-on software engineer while also assisting in project management, and communication between teams and customers.
- Capture functional requirements and use cases from customers.
- Derive functional specifications from use cases & identify and fill gaps in use case specifications.
- Work with customers and project teammates to customize and deliver the Starfish portfolio of solutions
- Provides technical leadership and coaching to other engineers and architects across the organization.
- Effectively manage multiple projects of all sizes and deliver high quality results using best-practice methods.
- Serve as a subject matter expert.

Qualifications:

- 5-10 years of technical hands on software design and development
- Must be self-starter, hardworking, team oriented, creative, cooperative, detail oriented and an amazing problem solver.
- Fluent in C# and .NET
- Proficient in Java and Java Script
- Working knowledge of relational database development and administration, SQL and PostgreSQL experience is a plus
- Working knowledge of LDAP specifically Microsoft Active Directory
- Practical experience deploying and administering Microsoft IIS, other web servers is a plus
- Solid understanding of design patterns and best practices
- Outstanding verbal and written communication skills with experience in interacting with enterprise customers & IT administrators
- Experience with technical leadership, management, and team collaboration to bring projects to completion.
- Familiarity with communication systems including Avaya, Cisco and Microsoft Skype for Business is a plus

We offer a competitive salary, company benefits (health, dental, 401k) along with a performance bonus based on individual and company objectives.

Please send your resume to jobs@starfishassociates.com for **immediate** consideration.