Starfish Phone Number Manager

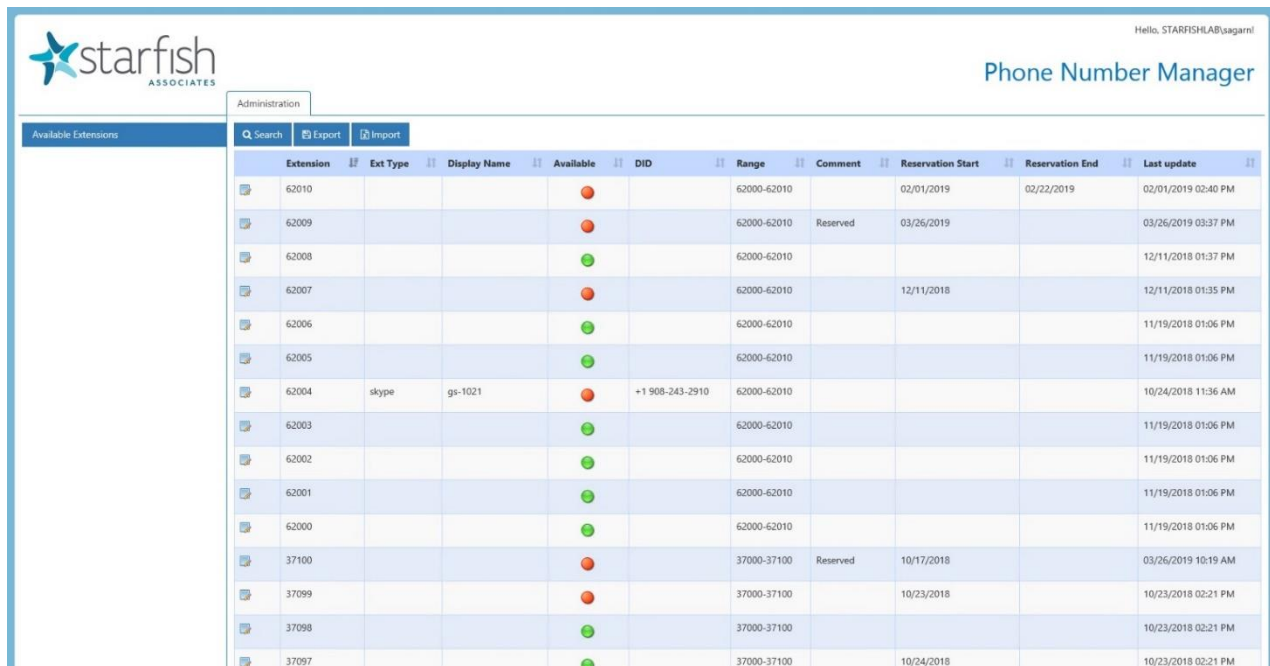## Manage phone numbers across multi-vendor unified communication platforms

Managing phone numbers in a large enterprise is a complex task for communication administrators. How and where phone numbers are being used is key for assigning numbers quickly and efficiently to new employees, as well as organizing and tracking all numbers. Many enterprises still manage this process on spreadsheets that are manually updated which presents many challenges.

Automating the process of managing phone numbers enables administrators to access up-to-date phone numbers in their enterprise, which systems they are allocated to and their availability.

Solution Overview

Phone Number Manager retrieves and consolidates information from multi-vendor communication platforms to give administrators clear visibility into dial plans and phone number spaces. It allows administrators to manage the inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.
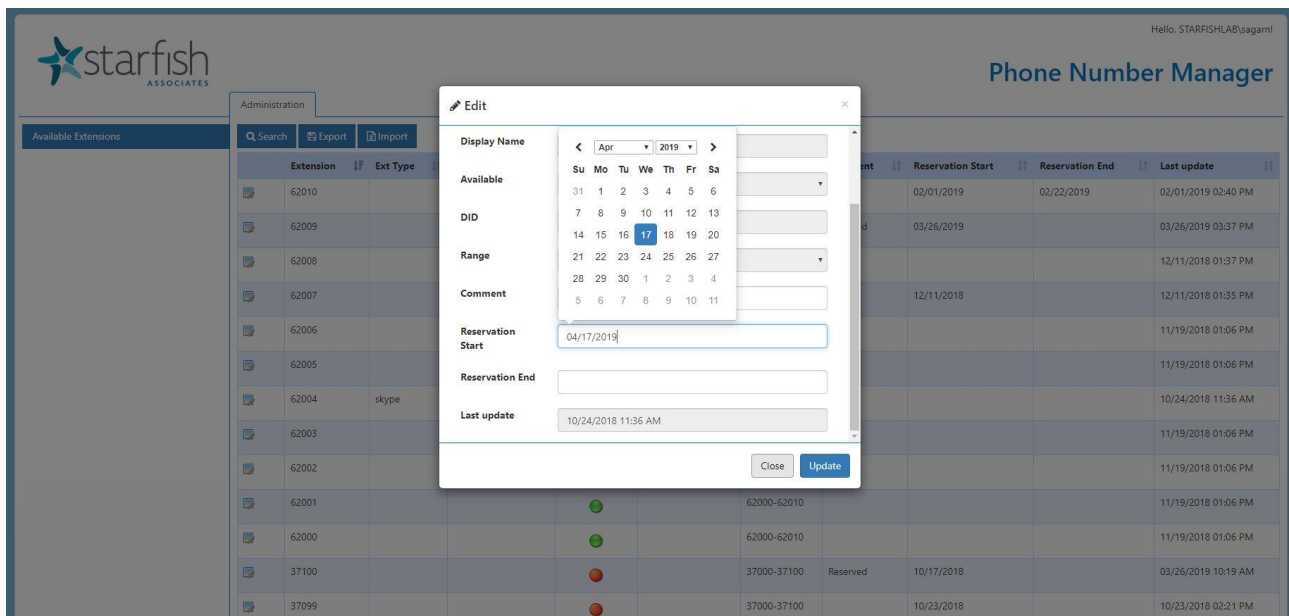
The Phone Number Manager Portal enables administrators to view phone numbers and ranges, track availability, and manage reservations. The information can also be exported to other applications.

Phone Number Manager Portal

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Reserving Phone Numbers and Ranges

Solution Benefits

- Provides clear visibility into dial plans and phone number spaces – critical for enterprises with multiple communication platforms.

- Manages inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.

- Enables administrators to view numbers, ranges, track availability and manage reservations and age unassigned numbers.

- Ability to import and manage toll free numbers.

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Key Features

Visibility to Available Phone Numbers
Administrators get a clear view to all phone numbers, which systems they are allocated to and their availability.

Phone Number Reservations
Phone number availability can be managed by reserving ranges for periods of time, as well as actual data retrieved from multi-vendor communication platforms.

Organize Phone Numbers
Create custom number ranges based on information such as locations, department and more.

Manage Toll-Free Numbers
Ability to import toll-free number data and maintaining mapping of toll-free numbers to DNIS.

Format Phone Numbers
Format phone numbers between E.164, 10-digit phone numbers, extensions and more.

Age Numbers
Age unassigned numbers to keep them reserved for later use.

Supported Platforms & Applications

Unified Communications & Contact Center Platforms

Avaya:
- Aura Communication Manager
- Aura Session Manager

Cisco:
- Unified Communications Manager

Microsoft
- Skype for Business
- Teams