

## Manage phone numbers across multi-vendor unified communication platforms

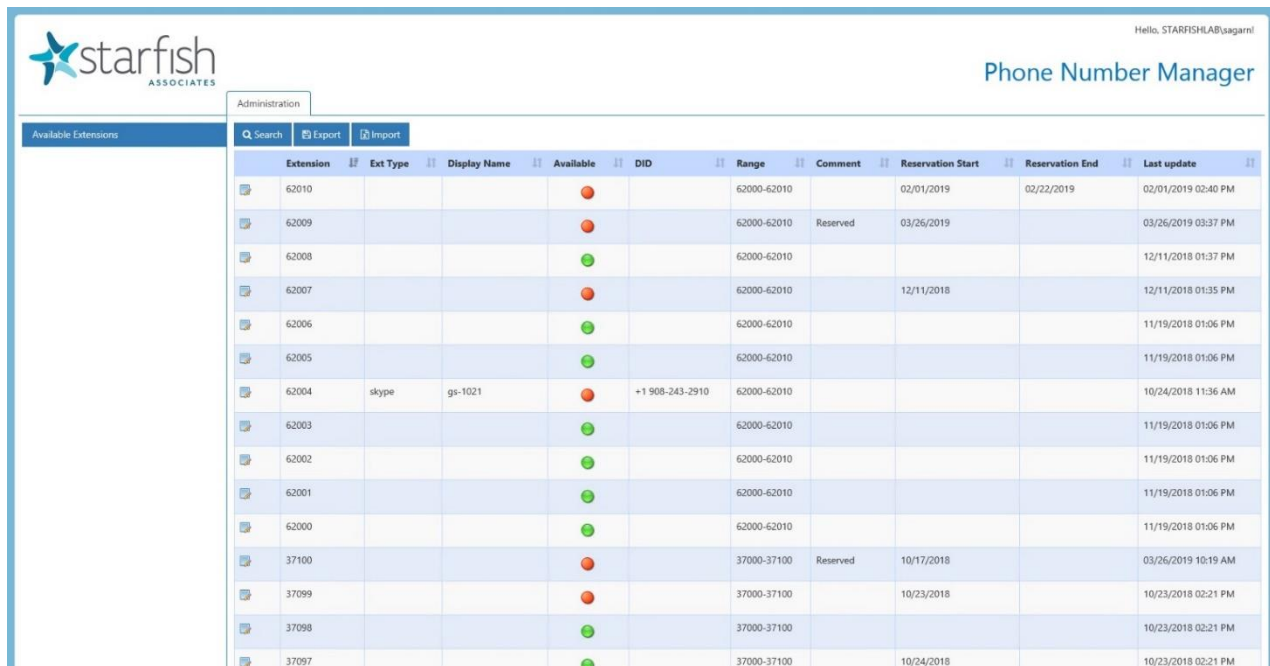
Managing phone numbers in a large enterprise is a complex task for communication administrators. How and where phone numbers are being used is key for assigning numbers quickly and efficiently to new employees, as well as organizing and tracking all numbers. Many enterprises still manage this process on spreadsheets that are manually updated which presents many challenges.

Automating the process of managing phone numbers enables administrators to access up-to-date phone numbers in their enterprise, which systems they are allocated to and their availability.

### Solution Overview

Phone Number Manager retrieves and consolidates information from multi-vendor communication platforms to give administrators clear visibility into dial plans and phone number spaces. It allows administrators to manage the inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.

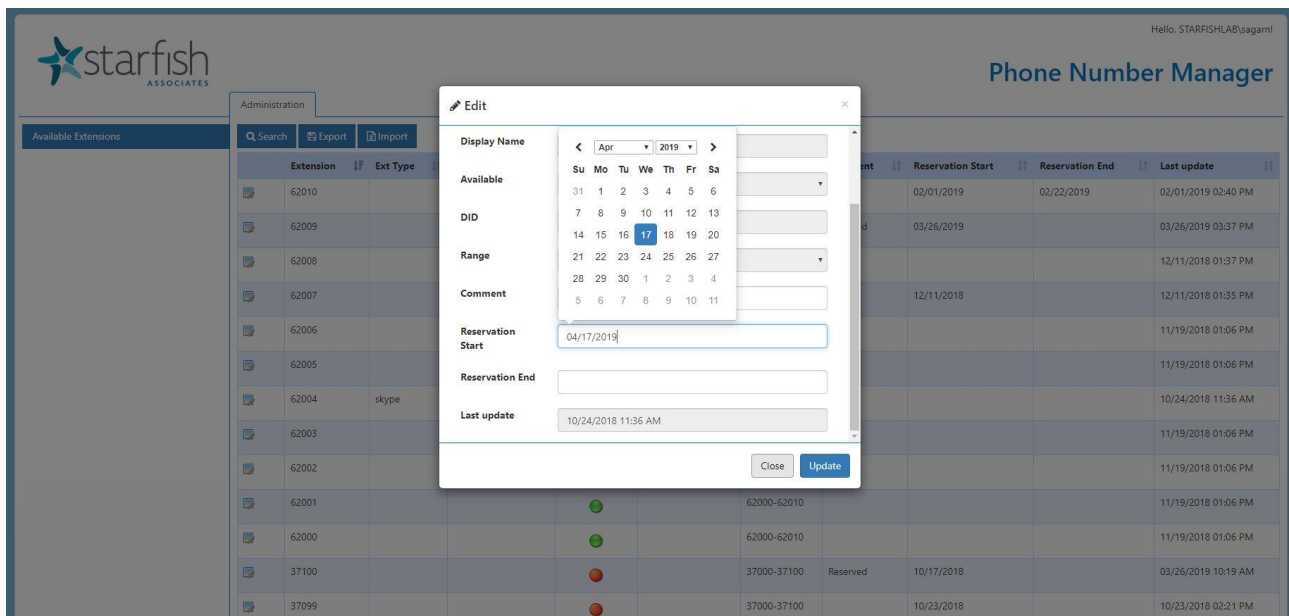
The Phone Number Manager Portal enables administrators to view phone numbers and ranges, track availability, and manage reservations. The information can also be exported to other applications.



Extension	Ext Type	Display Name	Available	DID	Range	Comment	Reservation Start	Reservation End	Last update
62010			●		62000-62010		02/01/2019	02/22/2019	02/01/2019 02:40 PM
62009			●		62000-62010	Reserved	03/26/2019		03/26/2019 03:37 PM
62008			●		62000-62010				12/11/2018 01:37 PM
62007			●		62000-62010		12/11/2018		12/11/2018 01:35 PM
62006			●		62000-62010				11/19/2018 01:06 PM
62005			●		62000-62010				11/19/2018 01:06 PM
62004	skype	gs-1021	●	+1 908-243-2910	62000-62010				10/24/2018 11:36 AM
62003			●		62000-62010				11/19/2018 01:06 PM
62002			●		62000-62010				11/19/2018 01:06 PM
62001			●		62000-62010				11/19/2018 01:06 PM
62000			●		62000-62010				11/19/2018 01:06 PM
37100			●		37000-37100	Reserved	10/17/2018		03/26/2019 10:19 AM
37099			●		37000-37100		10/23/2018		10/23/2018 02:21 PM
37098			●		37000-37100				10/23/2018 02:21 PM
37097			●		37000-37100		10/24/2018		10/23/2018 02:21 PM

Phone Number Manager Portal

# Starfish Phone Number Manager



Reserving Phone Numbers and Ranges

## Solution Benefits

- Provides clear visibility into dial plans and phone number spaces – critical for enterprises with multiple communication platforms.
- Manages inventory of available, used and reserved phone numbers including DIDs, extensions and toll-free numbers.
- Enables administrators to view numbers, ranges, track availability and manage reservations and age unassigned numbers.
- Ability to import and manage toll free numbers.

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# Starfish Phone Number Manager

## Key Features

### Visibility to Available Phone Numbers

Administrators get a clear view to all phone numbers, which systems they are allocated to and their availability.

### Phone Number Reservations

Phone number availability can be managed by reserving ranges for periods of time, as well as actual data retrieved from multi-vendor communication platforms.

### Organize Phone Numbers

Create custom number ranges based on information such as locations, department and more.

### Manage Toll-Free Numbers

Ability to import toll-free number data and maintaining mapping of toll-free numbers to DNIS.

### Format Phone Numbers

Format phone numbers between E.164, 10-digit phone numbers, extensions and more.

### Age Numbers

Age unassigned numbers to keep them reserved for later use.

## Supported Platforms & Applications

### Unified Communications & Contact Center Platforms

#### Avaya:

- Aura Communication Manager
- Aura Session Manager

#### Cisco:

- Unified Communications Manager

#### Microsoft

- Skype for Business
- Teams