

## Senior Software Engineer

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Starfish Associates is a global software company that provides communication management solutions for the world's most successful businesses. Our software powers multi-vendor unified communications (UC) and contact center (CC) platforms for on-premise, cloud-based and hybrid environments.

Starfish technology automates millions of transactions each year, integrating and synchronizing communications systems such as Avaya, Cisco, Genesys and Microsoft with leading IT business applications including ServiceNow and Workday. In this way, we enable large enterprises to digitally transform their operations.

Our customers are automating manual business processes, gaining real-time visibility into their IT systems performance, and responding faster and with more precision to dynamic business conditions.

Join us as we continue to grow! We offer a competitive salary along with a performance bonus based on meeting individual and company objectives. Our benefits package includes Health, Dental, Life and Disability Insurance, as well as 401(k). For the safety of our employees and their families during the COVID-19 pandemic, we are working remotely.

### Job Description

Starfish seeks a senior software engineer with 10+ years of experience to work out of our Bridgewater, NJ headquarters or remotely from OH, TX, MA or NC. You will be part of an expert team and be responsible for meeting individual, project, and company objectives.

#### Primary responsibilities for this position include:

- Application design, development, testing, documentation and deployment
- Hands-on software engineering while also assisting in project management and communication between teams and customers
- Capturing functional requirements and use cases from customers
- Deriving functional specifications from use cases and identify and fill gaps in use case specifications
- Working with customers and project teammates to customize and deliver the Starfish portfolio of solutions
- Providing technical leadership and coaching to other engineers and architects across the organization
- Effectively managing multiple projects of all sizes and deliver high quality results using best-practice methods
- Serving as a subject matter expert

#### Qualifications:

- Must be familiar with communication systems including Avaya, Cisco and Microsoft Teams
- 5-10 years of technical hands on software design and development experience
- Must be a self-starter, hardworking, team oriented, creative, cooperative, detail oriented and an amazing problem solver
- Fluent in C# and .NET
- Proficient in Java and Java Script
- Working knowledge of relational database development and administration, SQL and PostgreSQL experience is a plus
- Working knowledge of LDAP specifically Microsoft Active Directory
- Practical experience deploying and administering Microsoft IIS, other web servers is a plus
- Solid understanding of design patterns and best practices
- Outstanding verbal and written communication skills with experience in interacting with enterprise customers and IT administrators
- Experience with technical leadership, management, and team collaboration to bring projects to completion

**For immediate consideration, send your resume and cover letter to: [jobs@starfishassociates.com](mailto:jobs@starfishassociates.com)**